GIBB GROUP
MEDICAL & RESCUE

Service Description

EURIECA® Remote Healthcare & Telemedicine

At Gibb Medical & Rescue, we offer a comprehensive telemedicine service, accessible 24 hours a day, 365 days a year.

This service provides immediate access to experienced doctors who assist in patient diagnosis and management during critical emergencies. Using advanced technologies, our telemedicine platform ensures that current best practices are followed, benefiting both the casualty and the carer in even the most challenging situations.

Our telemedicine services align with the GWO Enhanced First Aid (EFA) Standards, which govern effective lifesaving measures in remote locations. Through teleconsultation, first aiders and medical responders receive real-time guidance and support from emergency-call physicians, enhancing the quality of care provided. Available worldwide, our service allows for instant connection with a medical consultant, who is fully briefed on the client's capabilities and available equipment.

Additionally, the service extends beyond emergencies, offering primary care support for those in remote or offshore environments for extended periods.

TELECONSULTATIONS – THE GWO ENHANCED FIRST AID STANDARDS

GWO Enhanced First Aid (EFA) standards govern the administration of safe, effective, and immediate lifesaving and enhanced first aid measures in remote areas, utilising advanced emergency equipment and medical teleconsultation.

Within the context of EFA, the term "teleconsultation" should primarily be understood as guidance, support, and assistance provided by an emergency-call physician to all first aiders and medical assisters in emergencies. The objectives are to achieve a qualitative improvement in First Aid and to expand the range of potential measures.

Teleconsultation would constitute an additional structural element within the existing company emergency response capabilities, with the aim of realising a qualitatively high level of patient care.

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Service includes:

- Worldwide availability
- All calls routed to a single number
- 24/7 immediate connection with a duty medical consultant
- Access to a network of specialists
- Assistance with patient diagnosis and management
- Current best practice advice, benefitting both casualty and carer

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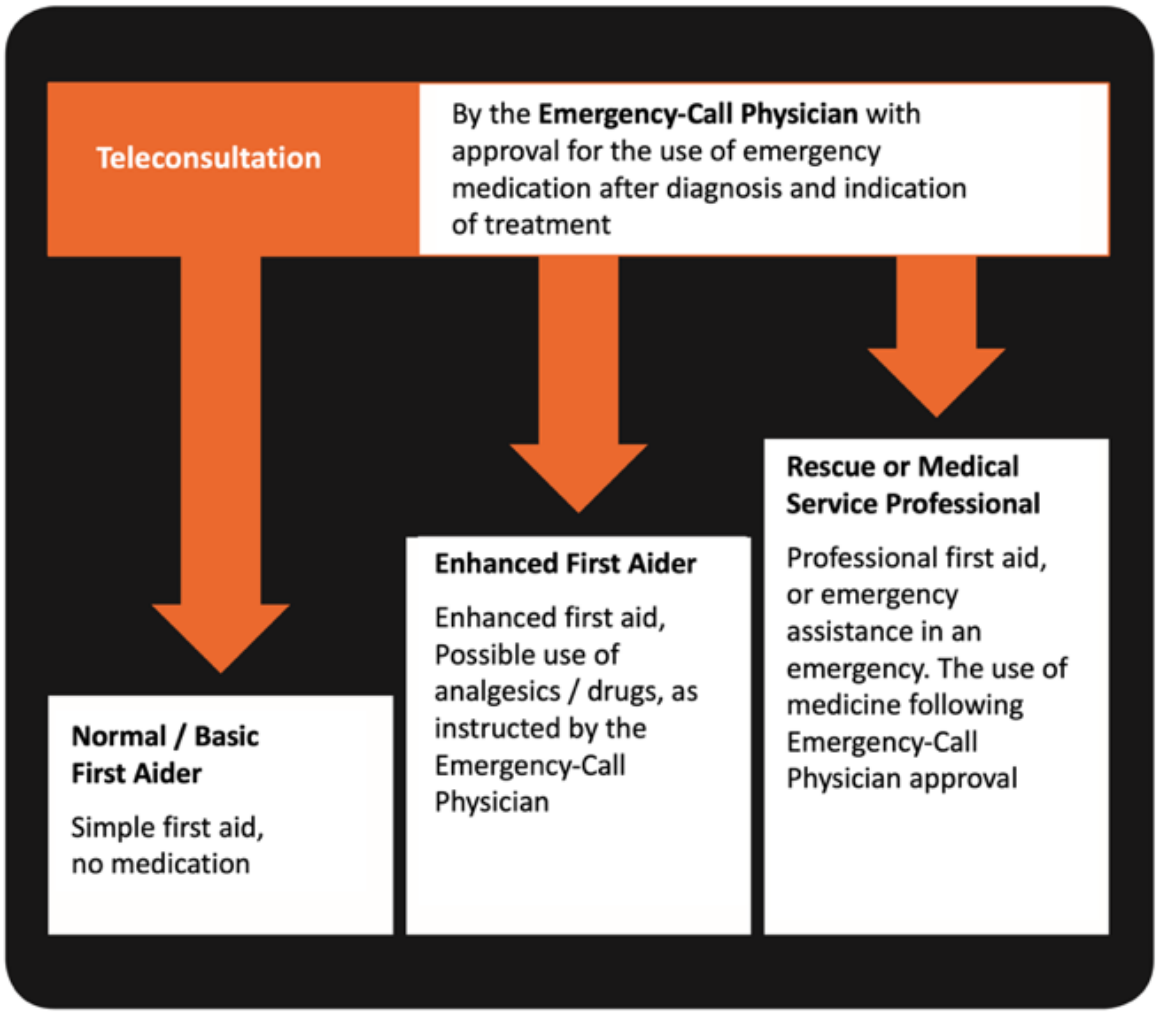

TELECONSULTATIONS – THE GWO ENHANCED FIRST AID STANDARDS

The telemedicine service offers immediate, global, remote medical advice (24 hours a day, 7 days a week, 365 days a year) for urgent medical concerns. Consultants receive regular updates on current clients, ensuring they are informed of client capabilities and available medical equipment from the moment a call is received.

Calls are routed to a single number, directly connecting the caller to the duty medical consultant. When necessary, these consultants also have access to an extensive network of medical specialists across all medical specialties.

The relevant doctor will provide best practice advice, ensuring that the patient receives the most appropriate treatment. In addition to emergency life-saving support, a primary care service can also be provided, ideal for individuals working offshore for extended periods.

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