GIBB GROUP
MEDICAL & RESCUE

Service Description

Clinical Governance

Clinical Governance is the system through which your organisation delivers safe, effective, high-quality casualty care.

It forms a fundamental part of your organisation's risk management strategy, by developing processes and procedures to ensure that casualties receive the right care, at the right time, by the right person.

Through a continuous cycle of quality improvement, clinical governance provides high levels of assurance that the care delivered is safe and effective.

INTRODUCTION

The Gibb Group has been supporting clients to implement a robust clinical governance framework since 2005. Through collaboration and supporting decision-making, our aim is to empower your teams to deliver high standards of care, tailored to your organisation's risk profile, to improve patient outcomes and save lives.

The issue of clinical governance can be daunting for any organisation considering introducing an advanced first aid standard. Our team comprises healthcare professionals with extensive experience in managing risk and clinical governance, providing the necessary expertise to guide you on this journey.

In the United Kingdom, the Faculty of Pre-Hospital Care (FPHC), a sub-group of the Royal College of Surgeons, sets and maintains the clinical standards of pre-hospital care. To standardise descriptions of pre-hospital care providers, the FPHC developed a framework categorising all providers from first aid at level A to a pre-hospital care doctor at level H.

Gibb Group delivers advanced first aid training to organisations, typically at levels C, D, or E. The FPHC states that "*any organisation or individual providing care above First Aid at Work (level B) must be operating within a framework of Clinical Governance and Continuous Professional Development.*"

ADOPTING CLINICAL GOVERNANCE WITH GIBB GROUP

Gibb Group would appoint a medical director (a consultant grade physician practicing in an acute specialty) and clinical lead (an experienced healthcare professional working within an emergency clinical setting) for your organisation, who would be responsible for providing advice and support as well as the clinical input into the governance committee.

Service includes:

- Training and education
- Support and advice
- Incident investigation
- Sharing lessons learned
- Equipment selection and use
- Measuring clinical effectiveness
- Risk management
- Auditing the provision pf advanced first aid services
- Providing assurance reports
- Attending safety days and supporting exercises
- Providing expert testimony
- Chairing clinical governance meetings

+44 (0) 1925 551 784
emsinfo@gibbgroup.global

gibbmedicalrescue.com

The introduction of clinical governance into your organisation would typically follow the steps below:

Through the development and delivery of the quality improvement plan, the clinical governance committee would be responsible for:

- Training & education (Gibb Group is responsible for ensuring the clinical content of the course is evidence based, and in-line with the latest guidelines and recommendations)
- Providing support and advice on all matters relating to first aid
- Incident investigation and sharing lessons learnt
- Equipment selection and use
- Measuring clinical effectiveness
- Risk management
- Auditing the provision of advanced first aid services and providing assurance reports to the clinical governance committee
- Attending safety days and supporting offshore exercises
- Providing expert testimony to any external investigations
- Chairing the quarterly clinical governance committee
- This model follows the standard 5 pillar approach to clinical governance.

This model can be customised to meet the specific requirements of your organisation, ensuring compliance with regulatory bodies such as the Care Quality Commission (CQC) and the Health & Safety Executive (HSE).

In addition to supporting your organization's clinical governance committee, Gibb Group provides regular audits to assess its compliance. These audits include a comprehensive review of training records, including ongoing skill maintenance, and a selection of training and live equipment to verify their proper care and continued functionality.

In addition, the audit incorporates a drop-down scenario to evaluate your organisation's emergency response capabilities and assess the quality of care delivered. This assessment is conducted as a facilitated coaching session rather than an actual test. The audit report is integrated into your organisation's quality assurance process.

It is crucial to understand that clinical governance is not a medical indemnity or insurance policy. Rather, its primary objective is to ensure that processes are executed correctly and consistently.